

ABSTRACT

A customer selects a program in a program display portion 1. A face image pick-up portion 2 picks up a face image of a customer by a fixed camera and a card embossed image pick-up portion 3 picks up a card embossed image of a bank card by an image sensor provided at the insertion portion of the bank card. A service execution portion 4 provides a service selected by the customer such as payment, deposit or transfer of the money. A customer transaction data image processing portion 5 writes customer transaction data into a table and the table is picked up as an image. A journal data synthesizing portion 6 synthesizes the face image, the card embossed image, and the customer transaction data image into a predetermined form. A journal data storing portion 7 stores the synthesized journal data into an HDD provided in the system, and the journal data is periodically recorded in an MO (electronic recording medium).